

Computer Cab plc



Standard Tariff

and Explanation of Charges

Corporate Account

Visit our website on
 www.computercab.co.uk

CUSTOMER COPY
PLEASE RETAIN

Computer Cab Charges

Meter

All London licensed taxis charge for the cost of a journey using a meter which is regulated by the Public Carriage Office (responsible for licensing all London Taxis). The meter is calibrated to measure the time and distance of each trip. Computer Cab's drivers receive full meter amounts in weekly payments.

Meter at Arrival

When the driver arrives at the pick up address there will be an amount on his meter. This is called a 'run in' charge. The reason for this charge is to secure the 'hiring' of taxis on behalf of our account customers. It encourages the driver to accept account work committing the taxi to you, therefore avoiding street hire opportunities en route. There are automatic controls referencing the distance from which a taxi is permitted to 'run in'.

Transaction Charge

This charge element ensures you receive priority access to our sophisticated booking system automatically allocating and dispatching the closest taxi to you via satellite, operated by our 24/7 Call Centre manned by 170+ Operators.

Additional Waiting Time

Taxis that are kept waiting longer than an agreed free period incur waiting time charges in addition to the metered fare. This charge is shared between the driver, whose metered waiting time is uneconomical, and the company for whom waiting taxis represent lost opportunity costs. Waiting time is monitored and reported so that customers can identify individuals with an account who may be incurring unnecessary charges. It is in everyone's interest to keep taxis on the move.

Driver Gratuity

Historically London taxi drivers have been accustomed to receiving tips, in order to make account work attractive to drivers and to ensure we deliver a priority service it is essential that we maintain this practice.

Unaccompanied Deliveries

A charge of £1.80 is made for each unaccompanied delivery.

Administration Fee

This element ensures you receive a high level of after sales support including Customer Service and Customer Accounts contacts, comprehensive Management Reports as well as our extended credit terms.

Standard Tariff

Computer Cab Charges - per journey	
Meter (cost of the journey = Hackney Carriage Tariff)	
<p>Maximum amount on the meter at the time of arrival (Run In) During peak hours the maximum is £5.80* During non-peak hours the maximum is £4.20* NB See note on 'Peak Times and Areas' below *Inclusive of £2.00 flag fall (this charge applies to all licensed London taxis)</p>	
Transaction Charge	£3.60
Additional Waiting Time	First 5 minutes no charge, 30p per minute thereafter retrospective to minute 1
Driver Gratuity	12.5%
Administration Fee	15%
Delivery Charge (if applicable)	£1.80
Theatre/Station Pick ups	Nil
All bookings made via our web service will receive a 60p discount	
Invoice calculation: Meter + Transaction Charge + Waiting Time = A A + Driver Gratuity = B B + Administration Fee = Total Journey Charge	
VAT is chargeable on all items except the metered fare	

Peak Times

0700 - 0900 Mon - Fri

2000 - 2400 Mon - Fri

1700 - 2400 Sat & Sun

Areas

Outside the City and Canary Wharf

The City and Canary Wharf

Outside the City

