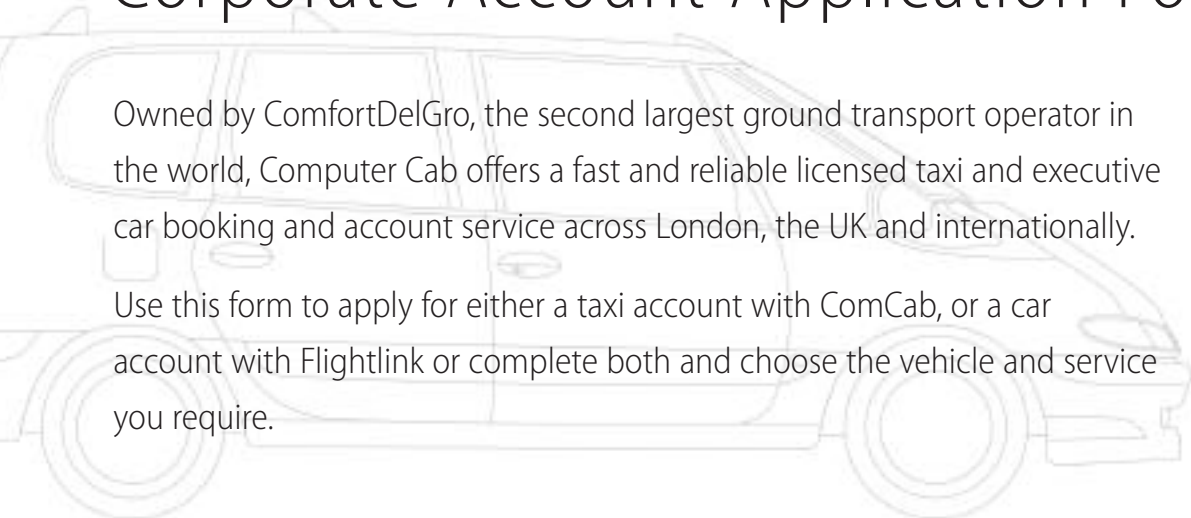




COMPUTER CAB plc

Corporate Account Application Form



Owned by ComfortDelGro, the second largest ground transport operator in the world, Computer Cab offers a fast and reliable licensed taxi and executive car booking and account service across London, the UK and internationally.

Use this form to apply for either a taxi account with ComCab, or a car account with Flightlink or complete both and choose the vehicle and service you require.



A member of
COMFORTDELGRO

www.computercab.co.uk

Taxis from ComCab



ComCab - the taxi service for busy professionals

With access to over 3000 taxis, ComCab is the ideal fleet for your business requirements. With 24/7 call centres you can book taxis by phone or via the online booking tool. A standard suite of reports provides clear management information – bespoke reports can also be produced. Invoicing available daily, weekly, or monthly – hard copy or electronic – or both!

- 1 Instant access to thousands of taxis across the Capital
- 2 Bookings despatched within seconds to the closest taxi
- 3 We operate 24 hours a day, 7 days a week, 365 days a year
- 4 Exclusive booking telephone number for fast access
- 5 Internet booking service – view your taxi's exact location via our 'real time' on-screen mapping facility
- 6 Automatic call informing you of any delay to your booking
- 7 Accurate reporting information on all aspects of your account, journey times, distances, charges, etc.
- 8 Ideal for as soon as possible bookings
- 9 Night Owl service providing extra reassurance for passengers travelling alone after dark
- 10 Quality certified to ISO 9001:2000 and Environmentally to ISO 14001:2004



Internet Service:

Web booking – book your taxi online in six quick clicks

Web Reporting – access to Management Information Reports

Website – access to our company website www.computercab.co.uk

E – invoicing – invoices can be emailed direct to you



Corporate Account Application Form



Please complete all sections of the form and sign where required.

Company Details

Company Name _____

Address _____

City _____ Postcode _____

Company Telephone Number _____ Mobile _____

Principal Contact for Correspondence _____

E-mail Address _____

Estimated Monthly Expenditure of Company £ _____

Company Registration Number _____

Which service do you require: ComCab _____ Flightlink International _____ (if yes, please sign page 7)

N.B. We need you to attach a sheet of your company headed paper with your application



Invoicing Details (if different from above)

Address _____

Postcode _____

Principal Contact for Correspondence _____ Telephone Number _____

THINK GREEN - please choose to have your invoice emailed to you - tick here _____

E-mail Address _____

Trade References (please supply details of two references)

Company Name _____

Company Name _____

Address _____

Address _____

Postcode _____

Postcode _____

Telephone _____

Telephone _____

Fax _____

Fax _____

If you do not authorise Computer Cab plc to take up references from the above mentioned trade sources tick here _____

OFFICE USE ONLY

AC NO

CREDIT ANALYSIS CODE

S A CODE

REFERENCE

CREDIT LIMIT CODE

CHARGE CODE

SIC

Meter

All journeys are undertaken on the Hackney Carriage Tariff as published by Transport for London. The taximeter measures the time and distance of each trip and displays the metered cost. Computer Cab drivers receive full metered amounts and are paid these weekly.

Meter at Arrival

When the driver arrives at the pick up address there will be an amount on his meter. The reason for this charge is to secure the 'hiring' of taxis on behalf of our account customers. It encourages the driver to accept account work committing the taxi to you, therefore avoiding street hire opportunities en route. There are automatic controls referencing the distance from which a taxi is permitted to 'run in' from.

Additional Waiting Time

Taxis that are kept waiting longer than an agreed free period incur waiting time charges in addition to the metered fare. This charge is shared between the driver, whose metered waiting time is uneconomical, and the company for whom waiting taxis represent lost opportunity costs. Waiting time is monitored and reported so that customers can identify individuals within an account who may be incurring unnecessary charges. It is in everyone's interest to keep taxis on the move.

Driver Gratuity

Historically London taxi drivers have been accustomed to receiving tips. In order to make account work attractive to drivers and to ensure we deliver a priority service it is essential that we maintain this practice.

Transaction and Administration Charge

We apply a fixed and variable charge to each booking. These charges cover all our 24/7 services including priority despatch and the monthly credit account facility. There are no charges if you do not use your account. The minimum administration fee is £5.00 or 15%, whichever is the greater.

Unaccompanied Deliveries

A charge of £1.80 is made for each unaccompanied delivery.

Cancellation Charges

We only charge a cancellation fee if the taxi is cancelled after despatch.

ComCab Charges - Per Journey	
Meter (cost of the journey = Hackney Carriage Tariff)	
Maximum amount on the meter at the time of arrival (Run In) During peak hours the maximum is £5.80* During non-peak hours the maximum is £4.20* NB See note on 'Peak Times and Areas' below * Inclusive of £2.20 flag fall (this charge applies to all licensed London taxis)	
Transaction Charge	£3.60
Additional Waiting Time	First 5 minutes no charge, 30p per minute thereafter retrospective to minute 1
Driver Gratuity	12.5%
Administration Fee	15%
Delivery Charge (if applicable)	£1.80
Theatre/Station Pick Ups	Nil
NB Volume discounts are available on the above	
Invoice Calculation: Meter + Transaction Charge + Waiting Time = A A + Driver Gratuity = B B + Administration Fee = Total Journey Charge	
VAT is chargeable on all items except the metered fare	

Peak Times

0700 - 0900 Mon - Fri

2000 - 2400 Mon - Fri

1700 - 2400 Sat & Sun

Areas

Outside the City and Canary Wharf

The City and Canary Wharf

Outside the City



I agree to be bound by the said terms and conditions, a copy of which I have received. I agree that this application may be used as part of a credit check undertaken by Computer Cab plc and/or their nominated agents.

Signature of Applicant

Date

Position

Please return the completed form in the prepaid envelope to:
 Account Applications, Computer Cab plc, Hygeia, 66-68 College Road, Harrow, Middlesex HA1 1BE

1. Definitions

- 1.1 The Terms and Conditions governing the provision of Radio Taxi booking and/or account services provided by Computer Cab plc or its subsidiaries with the exclusion of any other oral or written statement or agreement whatever its legal character.
- 1.2 In this contract:-
 - a. "The Company" means Computer Cab plc or its subsidiaries.
 - b. "Service" means the provision of the services referred to in clause 1.1 above and further contained herein.
 - c. "Charges" means the total charges as set out in clause 2 hereof.
 - d. "The Customer" means a company or individual who completes an application with the Company for the service.
 - e. "Invoice" means an invoice for the total of the charges delivered by the Company to the Customer.
 - f. "Net Invoice Balance" means the total of the charges for the relevant period including administration charges but excluding VAT.
 - g. "Journey" means a journey undertaken by a Taxi for or on behalf of a Customer of the Company or any other Company within the authorised Cabcharge Network.
 - h. "Authorised Cabcharge Network" means those companies authorised to carry on business and accept bookings by means of the Cabcharge Card.
 - i. "The Cabcharge Card" means the booking card issued by and on behalf of the Company the use of which is governed and controlled by these terms and conditions.

2. Charges

- The Customer agrees to pay to the Company:-
- 2.1 For all journeys undertaken by a Driver of a Taxi provided by the Company:-
The metered fare applicable at the time of each relevant journey or the rate as may otherwise be agreed with the Company in writing plus all other agreed charges including administration charges.
 - 2.2 For all journeys undertaken by a Driver of a Taxi provided by taxi companies in other cities within the authorised Cabcharge Network ("Network Company") :-
 - a. The metered fare or otherwise appropriate charge for the journey applicable at the time of each relevant journey or as may be previously published by the Network Company plus any local booking charge of the Network Company.
 PLUS
 - b. A service charge of 10% or a minimum charge of £1.80 on all journeys undertaken within the national boundaries of the Company.
 - or
 - c. A service charge of 17.5% or a minimum charge of £2.80 on all journeys undertaken outside the national boundaries of the Company.
 - 2.3 The Customer hereby authorises the Company to pay to the Network Company these charges on the Customer's behalf and the Customer will fully and effectually indemnify the Company in respect of such payments.
 - 2.4 For all journeys undertaken by a driver on behalf of the Company and any other Network Company in addition to those contained in the preceding clauses:-
 - a. All local or other taxes (including Value Added Tax) at the rate determined by the Company or the appropriate tax authorities.
 - 2.5 The Customer hereby acknowledges that when booking a taxi by using a Cabcharge Card they agree to pay to the Company the charges provided herein on receipt of the Invoice from the Company.

3. The Rights and Powers of the Company

- 3.1 The Company reserves the right to:-
 - a. Alter any account number or security code number or the Invoice limit at any time and notify the Customer of such changes.
 - b. Change the rules or instructions concerning the use of any part of the Service from time to time and to notify the Customer accordingly.
 - c. Temporarily suspend the Service to the Customer wholly or in part in the interest of the security or quality of Service or in the interest of other Customers or if the Invoice limit is exceeded.
 - d. Suspend or temporarily suspend the Service in the event of communication failure.
 - e. Decline the Service unless the Company is at its own discretion satisfied that the proper security procedures have been followed and shall not be liable in any way for refusing the Service under these circumstances.
 - f. Decline to renew Cabcharge Cards or replace lost Cards if the Company should think it necessary or desirable.
 - g. Demand the return of the Card or any other material provided to the Customer or arising out of this Service and the Customer will, on receipt of such demand, return such items without delay and at their own cost.
- 3.2 The use of the word 'Cabcharge' and any printed material or design are copyright to the Company or its subsidiaries and the ownership of such material shall remain with the Company or its subsidiaries.

4. Cabcharge Account

- 4.1 The Customer shall:-
 - a. Take all reasonable measures to ensure the proper use of the Cabcharge Card and the authority for its use and ensure that any third party takes the like measures and complies with the conditions in this paragraph and will cease to use the Service promptly after the relevant Cabcharge Card and authority numbers cease to be valid.
 - b. Not to permit any person other than a proper or duly authorised party to use the Service.
- 4.2 The Customer shall immediately notify the Company on becoming aware that:-
 - a. The Cabcharge Card has been lost or stolen
 - b. The Cabcharge authority numbers have been irregularly disclosed
 - c. Any previously authorised person using the Cabcharge Card has had his or her authority terminated
 - d. In the event of any of the above taking place to take all practical steps to ensure that any authorised person duly notifies the Company immediately.
- 4.3 Validity
The Cabcharge Card shall cease to be valid:-
 - a. On the expiry date shown on the Cabcharge Card; or
 - b. On the day in which the Service shall be terminated by the Company; or

- c. When the Company is notified by the Customer of circumstances defined in paragraph 4.2 above.
- 4.4 Liability for Charges
The Customer shall pay to the Company all applicable charges notwithstanding that some of the charges may relate to an unauthorised use of any part of the Service howsoever arising unless the Company has received notice in writing by the Customer of any of the circumstances as described in paragraph 4.2.

5. Payment of Invoices

- Subject to any other written agreement between the parties hereto:
- 5.1 Invoices will be delivered monthly.
 - 5.2 The Customer agrees to pay in full within 21 days of the date the total of such invoices.
 - 5.3 The Company shall be entitled to charge interest on the balance of any account remaining unpaid for a period of more than 21 days at the rate of 10% per annum.

6. Invoice Limit

At the time of opening an account the Company will set a limit on the total amount outstanding. The Company will refuse to accept any further business in the event of this limit being exceeded. It will be the duty of the Customer to ensure that the use of the Service is operated within the Invoice limit. However the Company is not under a duty to the Customer to limit the Service to the Invoice limit and if in their absolute discretion the Company should continue to provide Service over and above the Invoice limit the full amount due to the Company shall be payable by the Customer notwithstanding that the Invoice limit may have been exceeded.

7. Termination

- The Service provided by the Company may be terminated as follows:
- 7.1 By either party giving the other 21 days written notice.
 - 7.2 Immediately if the Customer (without prejudice to any other rights or remedy of the Company):
 - a. Fails to pay when due any sums payable.
 - b. Commits any act of bankruptcy or compounds with his creditors or a Petition or Receiving Order in Bankruptcy is presented or made against the Customer or a Petition for an Administration Order is presented in relation to the Customer or Resolution or Petition to wind up the Customer is passed or presented (otherwise than for reconstruction or amalgamation) or a Receiver or Administrative Receiver is appointed.
 - c. Fails to observe or perform or breaches any of the Terms and Conditions set out herein.
 - 7.3 Any waiver by the Company of any breach by the Customer of these Terms and Conditions is limited to that particular breach. No delay by the Company to act upon a breach shall be deemed a waiver.

8. Disputes

- 8.1 In the event of any dispute concerning the calculation by the Company of its charges such dispute shall be notified to the Company by the Customer within 21 days of the Invoice (time being of the essence). In the event of no such notification being received by the Company the Customer shall accept the amount as being properly due and calculated and shall not be entitled to dispute the sum in any way whatsoever.
- 8.2 Any dispute arising under the Terms and Conditions which does not involve a complicated issue of law shall be referred in the first instance to arbitration.



9. Limitation of Liability

- 9.1 The Company has no obligation, duty or liability in contract tort for breaches of statutory duty or otherwise beyond that of a duty to exercise reasonable skill and care.
- 9.2 Whereas the Company shall take every reasonable care to ensure that it will only supply Licensed Taxis driven by Licensed Cab Drivers subject thereto:
 - a. The Company takes no liability whatever whether in contract tort (including negligence or breach of statutory duty) or otherwise for the acts or omissions on the part of the Taxi driver assigned to the Company.
 - b. In any event in no circumstances shall the Company be liable in contract tort (including negligence or breach of statutory duty) or otherwise for loss (whether direct or indirect) of profits, business or anticipated savings or for any indirect or consequential loss whatever.
- 9.3 In any event in no circumstances shall the Company be liable in contract tort (including negligence or breach of statutory duty) or otherwise for the acts or omissions of other parties in particular the providers of services by other Companies within the Authorised Cabcharge Network.
- 9.4 Each provision of this paragraph is to be construed as a separate limitation applying and surviving even if for any reason one or other of the said provisions is held as incapable or unreasonable in any circumstances and shall remain in force notwithstanding termination of the Service.

10. Variation

The Company may from time to time amend these Terms and Conditions and shall as soon as possible forward a copy of the same to the Customer. The Customer shall then have 21 days from the date of being sent such variations to decline the same and to terminate the Service but in the absence thereof they will be bound by such variations and shall not thereafter be entitled to dispute the same whether or not they apply to the rate of charging or otherwise.

11. Service of Notices

Any notice to be served on either party by the other shall be in writing delivered by hand or sent by prepaid post to the last known address of the addressee. It is the duty of each party to notify the other of the appropriate address and reference. The date of delivery of such notice shall be deemed to be the next working day after evidence of posting.

12. Severance

Any Terms and Conditions contained herein which in any way contravene the law of any state or region including the law of the European Economic Community in which the service operates shall in such state or region to the extent of such contravention of law be deemed severable and shall not invalidate any other Terms or Conditions hereof.

Established in 1993 Flightlink is one of London's top executive car companies. Flightlink specialises in airport transfers, with further services covering all aspects of business, whether conveying corporate clients to hotels or appointments, staff to meetings, social functions or on general work journeys, or going home at night.

Our 24-hour service is ideal for longer journeys providing comfort and safety.



Our Charges Explained

London

- fixed price based on postcode to postcode.
- minimum charges will apply.

Outside London

- price will be based on mileage calculation
- minimum charges will apply

Executive, VIP and MPV vehicles have an additional charge per journey, these will be notified at the time of making a booking or requesting a quote.

Flightlink also offers a full range of transportation services for your private functions, theatre, race days, golf, weddings, concerts and social events.

Flightlink will transfer your parcels, packages, documents, computer disks and other goods with care and safety.

Mobile telephones are available in all our vehicles for use by our passengers, charges are as follows:

Local/UK	£1.00 per minute
European	£1.50 per minute
Worldwide	£2.00 per minute

Advance bookings for weekends and public holidays are strongly recommended.

Bookings can be made via fax, email or through our booking office 020 7537 4777, where one of our friendly booking agents will be happy to assist you.



I agree to the terms and conditions as proposed by Flightlink International Limited.

Signature of Applicant

Date

Position

Please return the completed form in the prepaid envelope to:
Account Applications, Computer Cab plc, Hygeia, 66-68 College Road, Harrow, Middlesex HA1 1BE



Flightlink Terms and Conditions



When making a booking, please quote your account number together with your own cost code (if applicable).

The Terms and Conditions may be reviewed from time to time.

This copy of our current "T&C" is issued to customers on opening an account with us and governs our general terms of business. Revised "T&C" will be circulated to account holders.

1. The contract is a contract of supply. By placing a booking at Flightlink International Limited for services, the client is presumed to have agreed to these terms and conditions.
2. Requests for service should be preferably made in advance.
3. Customers should request a cancellation reference number when cancelling any pre-booking.
4. Flightlink International cannot be held responsible for any delays caused by traffic congestion, weather conditions, roadworks or incidents on roads or vehicle mechanical failure.
5. Unless otherwise instructed by the customers, the Chauffeur will travel by the route considered most appropriate on the day.
6. All vehicles are fully insured and covered under a comprehensive Hire & Reward Insurance policy, as required under British law. However whilst every care is always taken, customers property is carried entirely at their own risk and no responsibility can be accepted for loss or damage. Customers are therefore advised to check their own travel insurance.
7. The Company limits its liability to £100.00 in the event of any consequential losses arising.
8. The Company reserves the right (and delegates to its Chauffeurs the right) to refuse to carry any person who is thought to under the influence of alcohol or drugs and/or whose behaviour is considered to pose a threat to the Chauffeur, the vehicle or the passenger(s).
9. A reasonable amount of ordinary passenger luggage is allowed, but luggage which in the opinion of the driver amounts to an excessive weight will not be carried.
10. Upon completion of each journey a payment authorisation docket or XDA must be signed by the passenger as proof of the journey and for the approval of any journey extras.
11. To avoid being billed for a 'no-show', customers should not leave the pickup location without first communicating with Flightlink Control on 020 7537 4777.
12. Customers will be held responsible for any damage to vehicles, fittings or equipment, through negligence, misconduct or any default of the customer or passenger(s) carried therein.
13. Additional charges apply for extra services. Extras include Airport Meet & Greet, waiting time, requests for Executive or MPV vehicles, use of mobile phone, travel on the M25 motorway, parking fees, additional stops, supply of baby seats and optional gratuity. Tariffs are available on request.
14. A 10 Minute grace period is allowed on pick-ups other than at airports, waiting time after this time is calculated retrospectively to the original pick-up time at the applicable waiting time tariff. A 30 Minute grace period is allowed at airports (excluding London City Airport) as part of the Meet & Greet service. Waiting time is charged after this time at the applicable rate.
15. Fares on the following public holidays are charged at double the normal rate: Christmas Eve after mid-day, Christmas Day, Boxing Day, New Years Eve after mid-day and New Years Day.
16. An administration charge will be added to each invoice. The minimum administration charge will be £4.00 per invoice. VAT is only applicable to the administration charge.
17. Accounts are invoiced monthly and payment is strictly 30 days.
18. Account queries will only be considered if raised within our 30 days credit terms.
19. Flightlink International Ltd cannot be held responsible for misuse of the account by the employees of the account holder or their agents.
20. The company reserve the right to use an approved affiliate supplier to fulfil any booking should we deem it necessary.

